Customer Portal Page

You can display any page of the Confluence instance on the main HelpDesk Customer Portal

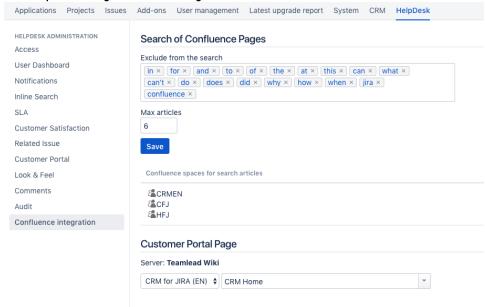


Before you begin

- In the settings, you can select the space of the linked Confluence instance. Make sure you have created an Application link. Note, that connections between Jira and Confluence must be defined with OAuth (impersonation).
- Confluence must be enabled to run in an iframe: Confluence page does not display in an iframe.
- You must install hd-integration-for-confluence-1.0.1.6.jar add-on in your Confluence.
- Don't forget that the Confluence page should be available for anonymous users as HelpDesk Customer Portal is browsed by external
 customers. Confluence page is shown according to it's access permissions.

Link Confluence Page

1. Go to Help Desk settings > Confluence Integration



- 2. Choose Link to a Confluence space.
- 3. Choose Page

The Confluence page on the main HelpDesk Customer Portal looks like this:





Question

Invoices, Contracts, HR, etc



Buy

Purchase products and services



Consult

Technical questions about products



Application Crash

Report about application crash



Report Bug

Report a bug in the module



Idea

Products and services improvement ideas



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