

Conditional Field Required Validator

Use:

Allows to check that some field is not empty in case some other field has/hasn't some specific value

For example: A field "Currency" should not be empty if a field "Amount" is not empty.

Settings:

JIRA

Dashboards

Projects

Issues

Boards

CRM

More

Create

Search

Administration

Search JIRA admin

Back to project: New test

ApplicationsProjectsIssuesAdd-onsUser managementSystemCRM

Add Parameters To Validator

Add required parameters to the Validator.

Select the Custom Field to be validated for empty value:

Assignee

Set up condition:

type = Task

Format: Field = X or Field_1 != X or Field is empty

Set up message:

Assignee field can not be empty for task

AddCancel

Field	Description
Select the Custom Field to be validated for empty value	Select issue fields from the list which should not be empty
Set up condition	Type in issue field name and the condition. You can use '=', '!=', '~=' operators
Set up message	Type in message to appear if condition is true but the custom field is empty

You can set validator based on SLA field if you have HelpDesk for JIRA add-on. Below you can see the example:

JIRA

Dashboards

Projects

Issues

Boards

CRM

More

Create

Search

Administration

Search JIRA admin

Back to project: Support

ApplicationsProjectsIssuesAdd-onsUser managementLatest upgrade reportSystemCRMHelpDesk

Update parameters of the 'Conditional Field Required Validator' Validator for this transition.

Update parameters of the 'Conditional Field Required Validator' Validator for this transition.

Select the Custom Field to be validated for empty value:

Time Spent

Set up condition:

Investigation Time=SLA-1 Free

Format: Field = X or Field_1 != X or Field is empty

Set up message:

Time spent is required for non-hosters

UpdateCancel

Condition should be in the format: Name of SLA field=SLA level name from SLA Custom Field configuration.