

User's Guide

Let's try it. For example we need to filter issues by status and assignee. Click on the "Assignee" field and choose a person in the drop-down menu and select required "Status".

Kanban board

Checkbox Update date **Oleg Ivanov** Issue status... Project... Reset Filter

QUICK FILTERS: Only My Issues Recently Updated

0 of 4 Backlog 0 of 2 Selected for Development 2 In Progress 1 of 2 Done Release...

AG-4 Redesign 1 user

AG-9 Color changes 2 user

AG-13 test field number 1 user

We're only showing recently modified issues.

[Looking for an older issue?](#)

As you can see issues sorted out by assigner and status.

Kanban board

Checkbox Update date **Oleg Ivanov** **In Progress** Project... Reset Filter

QUICK FILTERS: Only My Issues Recently Updated

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Also filters are applied to the **Backlog** if you use **Scrum Board**

Development 3.0

Backlog

Project... Update date Labels Reporter Assignee Components

QUICK FILTERS:

Showing 14 of 14 matching users

- Anastasia Zarukina (Te...
- Anton Kolin (Teamlead)
- Anton Romm (Teamlea...
- Dmitri Abramov (Teaml...
- Dmitri Abrosov (Teaml...
- Dmitri Blagodirov (Tea...
- Evgeniy Russkikh (Tea...
- Igor Piskunov (Teaml...
- Katerina Rakovshik (Te...
- Natalia Frantsuzova (T...
- Oxana Alexeenko (Tea...
- Tatyana Mancaeva (Te...
- Vasily Polovinko (Team...
- Vladimir Nikolaev (Tea...

DEV-2913 Mark all tickets as "read" in one go

DEV-2783 что делает эта галочка?

DEV-2243 добавить хоткей вызова ремайндера

DEV-1907 Кнопка Upload icon

DEV-1597 множатся расшаренные календари

DEV-2892 How to sort grid fields

+ Create issue

Backlog 170 issues

DEV-3076 Название портала HelpDesk не применяется в интерфейсе "Мои задачи"

DEV-1947 Доделать импорт орг и контактов в CRM из СД

DEV-1978 Причесать внешний вид Приглашений

DEV-2766 Block user after failed login attempts

DEV-2907 Давайте как-то причешем это

DEV-2927 Улучшить настройку Look and Feel

DEV-3017 Проверить оптимизацию SLA

HelpDesk 1.9.10 CRM 1.9.12

Unread Issues for JL... 5h

2 Versions 20h

Доработка Cloud C...

6 issues Estimate 25h

Create Sprint

We always opened for any feedback and if you have any compatibility issues or improvement ideas feel free to [contact us](#).