

# Access

<a href="#">Setting Access to Objects in HelpDesk</a>	After <a href="#">Installation</a> it is needed to set access to HD objects for different groups;
<a href="#">Define the HelpDesk Superuser</a>	HelpDesk uses a <b>powerful JIRA user</b> to provide users interfaces and do some system actions. HelpDesk Super User provides all issues operations on behalf of other users in HelpDesk;
<a href="#">Setting Up Source Field</a>	You can add to issue screen custom field which shows information about source where this particular issue was created.
<a href="#">HelpDesk Sign Up Screen Administration</a>	You have to define initial permissions for a new HelpDesk users who are register through <a href="#">HelpDesk Sign Up</a> .
<a href="#">Logon Screen Administration</a>	In case when HelpDesk user tries to enter JIRA, the no rights to logon message appears and user has to switch JIRA to HelpDesk login page.