Link CRM Custom Fields to Jira Custom Fields

Some add-ons are not compatible to CRM custom fields, so to use information from CRM custom fields we've added a 'Custom fields links' menu in CRM administrator menu:

CRM ADMINISTRATION	Cust	Custom fields links					
Companies							
Contacts		CRM Directory	Custom Field				
Products		Companies \$	Company single field			Add	
Transactions		Que te a te	Outert Olerte				
Custom directories		Contacts	Select Single	Import records from CRM directory	Properties	Delete	
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ntegrations							
Direct Mail							
able lists							
ustom fields links							

This feature allows to copy options from CRM Company or CRM Contact to a standard JIRA Select (Single choice) type custom field.

First create Select (Single choice) custom field with the name you want and add it to needed screens. Then go to CRM administrator menu / Custom fields links and link records from Companies or Contacts directories with previously created Select field and click on 'Add' button.

Click on 'Import records from CRM directory' and wait till the process is finished. Import is required only once and after that records will be added automatically if new companies or contacts are created in directories.

Now the company or contacts names can be selected from the dropdown list of Select (Single choice) field.

In the "Contacts" link line you can find "Properties" button that opens the dialog to link contacts to companies select field.

CRM ADMINISTRATION		
Access	Custom fields links	
Companies		
Contacts	CRM Directory Custom Field	
Products	Companies Company single field	Add
Transactions		
Custom directories	Contacts Select S Properties Properties	Delete
Audit Log	Companies Compare Properties	Delete
Integrations	Company field Company single field 💠	
Direct Mail		
Table lists		
Custom fields links	Save Close	

Choose companies select custom field to be able to select contacts that are listed in the company that was selected in the issue in companies select field. Don't forget to make records import after that.