

# CRM Worklog Report

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## Worklog Overview

We can get the worklog report in CRM here:

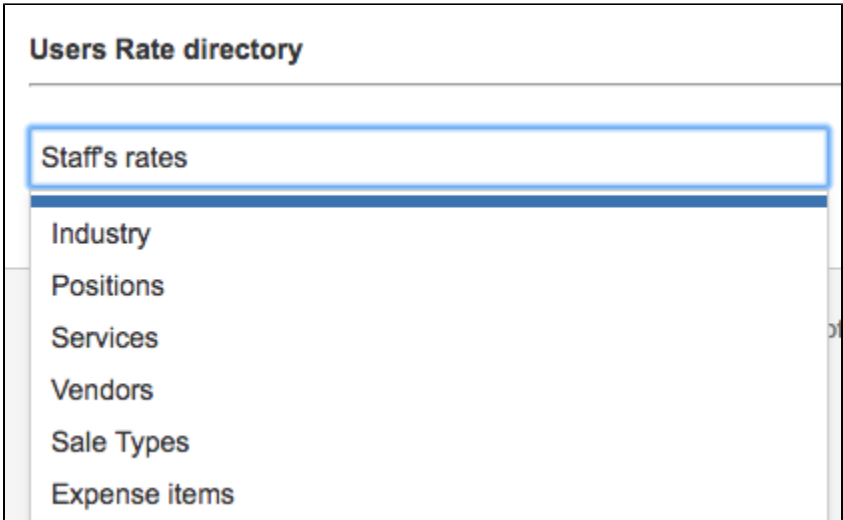
| User        | Interval(01.04.16 - 30.04.16) | Company      | Issue                                                                        | Time  |
|-------------|-------------------------------|--------------|------------------------------------------------------------------------------|-------|
| Anton Kolin | 20.04.16 02:50                | NSBank       | SALES MANAGEMENT JIRA plug-ins ScriptRunner and JIRA Timesheet Reports [...] | 20m   |
| Anton Kolin | 29.04.16 02:52                | NSBank       | SALES MANAGEMENT JIRA plug-ins ScriptRunner and JIRA Timesheet Reports [...] | 0.5h  |
| Anton Kolin | 29.04.16 02:53                | OptTorg      | SALES MANAGEMENT Purchase of 2000 licenses Jira Software + Jira HelpDesk     | 1h    |
| Anton Kolin | 11.04.16 02:54                | Meridian LLC | SALES MANAGEMENT JIRA 100 users purchase                                     | 0.5h  |
| Anton Kolin | 25.04.16 02:55                | Meridian LLC | SALES MANAGEMENT JIRA 100 users purchase                                     | 0.75h |
| Total:      |                               |              |                                                                              | 3h 5m |

Use quick filters to filter worklogs in report:

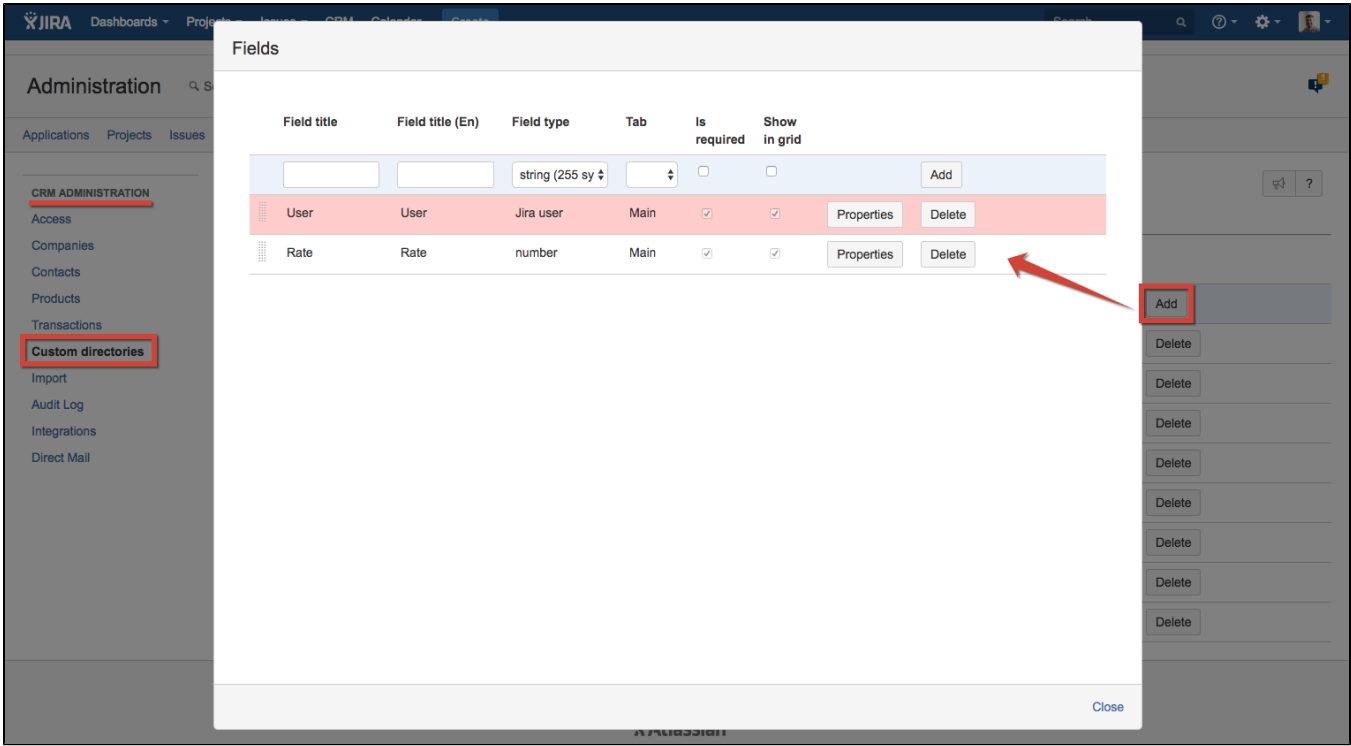
| User        | Interval(01.04.16 - 30.04.16) | Company      | Issue                                    | Time  |
|-------------|-------------------------------|--------------|------------------------------------------|-------|
| Anton Kolin | 11.04.16 02:54                | Meridian LLC | SALES MANAGEMENT JIRA 100 users purchase | 0.5h  |
| Anton Kolin | 25.04.16 02:55                | Meridian LLC | SALES MANAGEMENT JIRA 100 users purchase | 0.75h |
| Total:      |                               |              |                                          | 1.25h |

## Add Money to Worklog Report

You can add personnel's costs to Worklog report in **CRM administrator menu / Transactions**. Find there Users rate directory and select from dropdown list custom directory with users rates.



If you don't have it, you need to create this directory first. Go to **CRM Administrator menu / Custom Directories** and add new [Custom Directory](#).



This directory requires 2 types of fields: JIRA user to store the user's name and number to store user's rate.

Add to new directory the data you need:

| Staff's rates            |                                 |
|--------------------------|---------------------------------|
| <input type="checkbox"/> | <div>User</div> <div>Rate</div> |
| <input type="checkbox"/> | Antonio Domingez 500            |
| <input type="checkbox"/> | Helen Lambert 450               |
| <input type="checkbox"/> | Nicolas Harris 400              |
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And see the cost of every work logged by the users:

| User             | Interval(1.04.16 - 30.04.17) | Company      | All              | Issue                                                                | Get Report | Cost |
|------------------|------------------------------|--------------|------------------|----------------------------------------------------------------------|------------|------|
| Antonio Domingez | 20.04.16 14:50               | NSBank       | SALES MANAGEMENT | DEAL-204 JIRA plug-ins ScriptRunner and JIRA Timesheet Reports [...] | 20m        | 166  |
| Antonio Domingez | 29.04.16 14:52               | NSBank       | SALES MANAGEMENT | DEAL-204 JIRA plug-ins ScriptRunner and JIRA Timesheet Reports [...] | 0.5h       | 250  |
| Antonio Domingez | 29.04.16 14:53               | OptTorg      | SALES MANAGEMENT | DEAL-188 Purchase of 2000 licenses Jira Software + Jira HelpDesk     | 1h         | 500  |
| Antonio Domingez | 11.04.16 14:54               | Meridian LLC | SALES MANAGEMENT | DEAL-206 JIRA 100 users purchase                                     | 0.5h       | 250  |
| Antonio Domingez | 25.04.16 14:55               | Meridian LLC | SALES MANAGEMENT | DEAL-206 JIRA 100 users purchase                                     | 0.75h      | 375  |
| Antonio Domingez | 10.06.16 00:16               | Not defined  | Marketing        | MAR-44 Brainstorming with the team                                   | 3h         | 1500 |
| Total:           |                              |              |                  |                                                                      | 6h 5m      | 3041 |