

Audit Log

You can track changes made in CRM Directories. Go to CRM Administration Menu/ Audit Log Tab. Select interval, author of change, actions (create, update or delete), group by CRM Directory, also you can search by the record name:

Administration

Search JIRA admin

Applications

Projects

Issues

Add-ons

User management

System

CRM

HelpDesk

CRM ADMINISTRATION

Access

Companies

Contacts

Products

Transactions

Custom directories

Import

Audit Log

Integrations

Direct Mail

Interval(01.12.16 - 31.12.16)

Author

Actions : All

Group : All

Record name

Details

10.12.16 11:56	Admin	Updated	Contact	Admin	E-Mail was changed from adm.karam@gmail.com to
08.12.16 17:17	Admin	Updated	Transaction	51	vat was changed from to false Number was changed from to 5 epic was changed from to 123 type was changed from to t2
08.12.16 17:17	Admin	Create	Transaction	null	Amount was changed from to 3 Date was changed from to 08.1 Note was changed from to test Status was changed from to ple Direction was changed from to Client was changed from to 04 Sale was changed from to SAL
08.12.16 17:16	Admin	Updated	Transaction	50	vat was changed from to false Number was changed from to 5 epic was changed from to 123 type was changed from to t2
08.12.16 17:16	Admin	Create	Transaction	null	Amount was changed from to 5 Date was changed from to 08.1 Note was changed from to epic Status was changed from to ple Direction was changed from to Client was changed from to 04 Sale was changed from to SAL
08.12.16 16:37	Admin	Create	Contact	kuz	FullName was changed from to JIRA login was changed from to E-Mail was changed from to ku. E-mail is valid was changed from

You can enable notifications to be sent to JIRA-user when CRM Contact's company is changed.

User to send notification about a contacts company change event

jiratst@yandex.ru

Save

Start typing a username to match

The notification looks like this:

[JIRA] Company change for a contact Helen Madisson



user (JIRA) mailbot@teamlead.ru

Вам: jiratst@yandex.ru ^

Contact - [Helen Madisson](#)

Old company: 708 Ltd

New company: [Addobey](#)

Event date: 31.05.17 10:22

Event author: user

If you click on links in e-mail, CRM Company or Contact card will be opened.