

Custom field - CRM Custom Directory

To add possibility to select record from custom directory to the issue as shown below create CRM Custom Directories custom field to the issue.

Custom Directory

g

Comment

Consult eng

Engineering

Gaming

Government

Technology

g (New value)

Go to JIRA administration menu / Issues / Custom fields and create CRM Custom Directories field:

Select a Field Type

Find crm

All

Standard

Advanced

Evernote

Teamlead

Twitter

CRM Company Custom field in Select style

bob

Bob Rodger (Oracle)

CRM Contact

CRM Contact Custom field in Select style

bob

Bob Rodger (Oracle)

CRM Contact (Deprecated)

CRM Contact (Deprecated)

d

Development

Hardware

CRM Custom Directory

CRM Custom Directory

d

Development

Hardware

CRM Custom directory (Deprecated)

CRM Custom directory (Deprecated)

google x WWS x

CRM Multiple Custom Directory

Find more custom fields

Next

Cancel

Name it, add to needed screens and then go to field's configuration and there click on "Choose a custom directory for a field":

Configure Custom Field: Custom Directory

Below are the Custom Field Configuration schemes for this custom field. Schemes are applicable for various issues project context or in a global context. Moreover, project level schemes will over-ride global ones.

- [Add new context](#)
- [View Custom Fields](#)

Default Configuration Scheme for Custom Directory

Default configuration scheme generated by JIRA

Applicable contexts for scheme: [Edit Configuration](#)

Issue type(s):

Global (all issues)

Default value:

[Edit Default value](#)

Options: • **none**

[Edit Options](#)

Choose a custom directory for a field: [Edit Choose a custom directory for a field](#)

Select custom directory from the dropdown list and the attribute which will be shown in the issue's field:

Choose a custom directory for a field: Custom Directory

CRM Custom Directory:

Industry

Dictionary attribute to store its values as the custom field options names:

Name

Enable dependency of contact card values:

☐

SelectList view:

☐

Allow Create new values:

☒

Import records from CRM directory

Migrate values from existing cf

Save

Cancel

Then import records from CRM directory by clicking appropriate button. After import is finished click on "Save" and that's it!