# Why Feedback for JIRA?

## What is Feedback for JIRA?

**Feedback for JIRA** allows you to receive customer requests, questions or feedbacks from any places.

## Why should you use Feedback for JIRA?

- simple web forms for creating issues
- special mail handler for creating issues via e-mail
- savings JIRA licenses, your external users don't need JIRA licenses anymore

Please, check the guides to see how it's easy to work with the plugin:

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